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How to clean an asset tag:

If you need to remove the entire tag and mount, refer to the "How to remove an asset tag from equipment" quick card.

1 Remove asset tag from the mount.

2 Use isopropyl alcohol on a soft cloth to wipe the back of the tag and around the mount. Cleaning regularly ensures that the asset tag is sending and receiving data properly and that the mount does not accrue dust, dirt, and spills.

⚠️ *Never submerse asset tag or equipment into liquids.*

3 Replace tag in the mount. Ensure asset tag is powered on and active and that attached asset shows status of 'Attached + Has Signal' in the portal.

If needed, associate tag in the Cognosos Asset Management Portal (https://portal.cognosos.net/). (See "attach tag" instructions the RTLS Healthcare User Guide or Healthcare Knowledge Base.)

Need Assistance? Check out the Healthcare section of the Knowledge Base or contact us at support@cognosos.com.

Clean Asset Tag