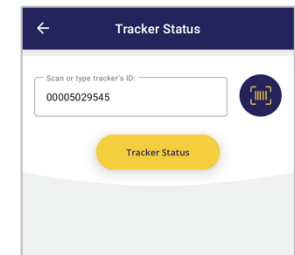
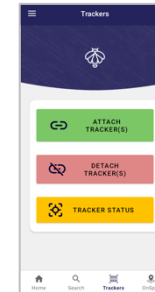
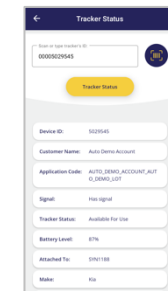
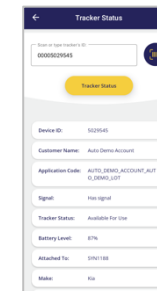


How to check tracker status:

- 1 Click Trackers icon on bottom of screen. Select Tracker Status. Scan or manually input the tracker/tag ID. Select Tracker Status.



- 2 App returns status of tracker. If it is currently attached to an asset, the asset details will be shown. If unattached, tracker status is shown.

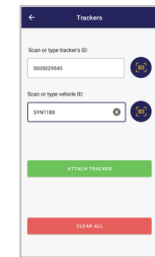


Input a different tracker number to check the status or use the back arrow to return to the Trackers screen.

Need Assistance? Check out Mobile section of the Logistics Knowledge Base or contact us at support@cognosos.com.

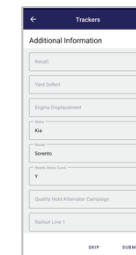
How to attach & detach a tracker to/from an asset:

- ATTAH:** Click Trackers icon on bottom of screen. Scan or manually input BOTH the tracker and asset (e.g., vehicle or trailer) ID. Select Attach Tracker.

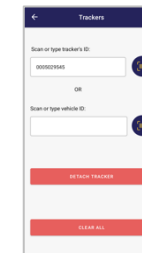


- Input and select details for the vehicle. The more accurate the data, the more accurate the reports in the RTLS. Select Submit. Look for small confirmation message at bottom of window.

Getting errors when you try to attach? Ensure you are scanning the correct barcode on the tag. Need more help? Please see the Logistics Knowledge Base article on attach failure solutions.



- DETAH:** Select Detach Tracker on Trackers screen. Scan or manually input tracker OR asset (e.g., vehicle or trailer) ID. Select Detach Tracker. Look for small confirmation message at bottom of window.



Tag status changes to Not Attached, removing the association between tag and vehicle. Vehicle is no longer trackable until a new tag is attached.

Need Assistance? Check out Mobile section of the Logistics Knowledge Base or contact us at support@cognosos.com.